

The Board of Keltbray seek to ensure that all works undertaken by the Group, its employees and our subcontractors meet or exceed relevant quality standards.

It is Keltbray Group policy to establish and maintain an effective Quality Management system based upon the requirements of BS EN ISO 9001: 2007 that will be facilitated by setting Key Performance Indicators, which will be measured and reviewed at the periodic Management Review.

The Policy aim is for the company to provide service in a manner that conforms to contractual and statutory requirements and to continually improve its service to satisfy the needs and expectations of customers and other interested parties.

The nature of the Company's activities places particular emphasis on experience, expertise, safety, reliability and quality control. The assurance of specified quality is fundamental to all work undertaken by the Keltbray Group and is practised by all personnel during their daily duties.

Procedures and processes have been produced and implemented to eliminate the occurrence of deficiencies.

Senior Management recognises that it must continually improve the effectiveness of the quality management system thus providing assurance to their clients that the system is robust and that lessons learnt through internal audit have been implemented.

All Company employees have a personal responsibility to ensure that their work meets the required standards and specifications defined in the company literatures and contract/client specific documentation.

This policy will be reviewed on a regular basis to ensure its effectiveness.



John Price
Group Managing Director

Date: 20th May 2009